



Creston Golf Club – COVID-19

2022 Season



Golf in 2022. How to Manage Golf in British Columbia, it is now more imperative than ever to ensure that we as operators and you as our guests are continuing to be vigilant and compliant with all British Columbia Health Guidelines. The health and well-being of our members, guests and employees is our top priority and we are following all directions and practices laid out by BCPGA, NAGA and BC Golf to keep all golf courses doing the same safety measures. In support of the COVID-19 precautions and the additional social distancing measures you will experience some changes to the way the game is played along with the services we will be able to offer. We appreciate the understanding and discipline of everyone following the guidelines so we can keep everyone healthy, safe and playing golf.

Your Health – Our Health

If you feel any symptoms such as Cough, Headache, Fever or Difficulty Breathing “PLEASE STAY HOME” Zero Touches, Zero Transfers – Zero Bogeys. We appreciate the need for people everywhere seeking recreation opportunities for their physical and mental well-being and ask that everyone please be mindful of the limited services Creston Golf Club are able to provide. If we are fortunate to have you visit us, we encourage everyone to arrive prepared and ready to play golf.

Social Distancing

We ask that everyone PLEASE, PLEASE, practice Social Distancing of at least 2 meters/ 6 feet from all patrons and staff members. All those entering the Golf Shop must wear a face mask!!!

Operations Golf Shop

Tee times can also be booked online at www.crestongolf.com anytime. Members have the option to book 3 days in advance after 6am.

When 2022 Official Golf Season Starts: Creston Golf Shops hours of operation will be:

- Open at 7:30am – first tee time 8:00am
- Close by 9:00pm – last 18-hole booking with power cart 4:00pm, last 9-hole booking with power cart 6:00pm All walkers are welcome to book able to book for 18 holes
- This will give are employees plenty of time to clean all the carts and sanitize them before it goes dark. Please refrain from arriving more than 15 minutes prior to your tee time and we ask that you please depart immediately following your round.

Know your 4 some: We will only be booking 2 and 4 some's, single looking to play will have to call the golf shop for availability. 2 some's will be paired up with other 2 some's to maximize tee availability. “If it's safe for you to come play golf it's safe enough for a group to join you”.

“No Show Policy”

Please give the golf shop as much time as you can, if you can't make your tee time. This will allow us either fill in your spot or get groups out earlier. With the new upgraded online tee sheet players are able to cancel their tee time online 24hrs before without being penalized.

Safe Operating Procedures

Our goal is to keep the golf course open and in order to do this we need to ensure our members, guests and staff are safe! The following changes to our services will be instituted.

Reservations

1. Players are asked to please make all reservations online and or by telephone.
2. Person to person reservations on property are permitted.

Arrival to Creston Golf Club

- Please proceed toward the golf shop where a staff member will greet you to confirm your tee time. At this time if you're taking a power cart, they will direct you towards your cart.
- For those needing any additional items such as gloves, balls or clothing they will be permitted into the golf shop area (MAX limit 2 Players masked are to be worn at all times)
- Transactions - During this time all forms of payment will be taken DEBIT CARD or CREDIT CARD will be the preferred payment, cash will be accepted only as a last resort.

For your Health and Safety Golf Carts

While we are not a cart mandatory facility the majority of our guests/members do take Power Carts. We will sanitize all touch points after every use:

- Steering wheel
- Cup holder
- Roof handle
- F/R handle
- Seats
- Sweater basket
- Windshield
- Bag strap
- Rain hood

We will not provide on golf carts:

- Scorecard

- Pencil
- Sand & seed bottles

We will wipe all staff touch points prior to providing the power cart to the guest:

- Steering wheel
- Seat
- F/R handle Page

Post round sanitization

WHEN RETURNING A POWER CART AFTER USE, PLEASE ENSURE ALL PERSONAL BELONGINGS ARE TAKEN AS WELL AS GARBAGE OR RECYCLING IS REMOVED AND DEPOSITED INTO THE RECEPTACLES PROVIDED. To minimize touch points on our course and staff safety, we have only provided a few garbage disposal receptacles and ask that members and guest only dispose of garbage at these sites and /or at the air station near cart storage building.

Stay Safe While Playing

Minimizing On-Course Touch Points

- JUST NOODLE IT – Holes contain a noodle so you can avoid contact with the pin
- FLAGSTICKS WILL STILL HAVE NOODLE ON THEM BUT MAY BE REMOVED AT THIS TIME
- Sand Bunkers, please play “preferred lies” and smooth over any marks with your foot – rakes will be on course PLEASE USE THEM IF YOUR IN THE BUNKER
- Sand and seed bottle holders or mixture pails on the par 3’s and will be supplied on power carts.
- Players may request a scorecard and pencil from the golf shop prior to teeing off.
- Signage will be placed at key points reminding players of the “Covid” playing rules.

Player Spacing

Tee Times at Creston Golf Club will now be 8-9 minutes. This should allow for proper spacing and safety between groups. Please don’t push the group ahead of you if all players play ready golf, you should be able to finish your round in less than 4 hours. If you’re allowing a faster group to go through, do it safely.

Stay Safe While Practicing (Driving Range)

You can purchase your range bucket in the golf shop, there is a bin just outside the golf shop for your convenience.

There will be a disinfectant added to the cleaning solution to increase the cleanliness of the golf balls. Creston will be using buckets, once finished with your bucket, “please” drop off into the marked area for sanitizing.

Food and Beverage Service/Take-Out

COVID 19 RE OPEN TO DINE IN POLICY FOR CUSTOMERS

- 1) If you are ill or travelled outside of BC or have been exposed to someone in close contact who is ill or has travelled outside of BC please do not enter.
- 2) Mask wearing is now mandatory for indoor public spaces. Please wear one if you are able. Masks are not required while sitting at your table.
- 3) All customers sitting down on the patio or in the restaurant must be fully vaccinated and show proof.
- 4) Those who have not been vaccinated are more than welcome to grab and go food or a beverage for the course and must be wearing a mask at all times.
- 5) Please avoid touching highly touched areas and surfaces wherever possible.
- 6) Please wash or sanitize your hands often.
- 7) Avoid touching your face.
- 8) Cough or sneeze into your elbow.
- 9) Maintain social distance from others outside your group 6 feet.
- 10) **Bar service area is reserved for grab and go service from the course for players. Your server will be happy to assist you at your table.**
- 11) **Customers are required to stay at their seated table for the duration of their visit unless arriving, departing, or using the washroom facilities located downstairs.**
- 12) **Reservations are highly recommended for public visitors.** Members and Players are excluded from needing reservations as we hold 50% of our limited seating capacity for members and players booked in to golf each day.
- 13) Groups at any table are 6 total persons or less.
- 14) Please refrain from moving tables and chairs around as they are spaced out according to provincial health order requirements.

STAY SAFE, STAY HEALTHY, BE PATIENT, BE KIND 

Safe Operating Procedures

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For your Comfort Washrooms will be sanitized at regular intervals and there will be hand sanitizing stations installed in each washroom along with a sanitizing spray bottle and napkins for individual usage on surfaces.

Our Commitment, Your Commitment Creston Golf Club Commitments to:

- Sanitize public surfaces and washrooms at regular intervals
- Sanitize Power Carts
- Sanitize Practice Baskets and Practice Balls before each use

- Provide Hand Sanitizer in public areas for your safety and protection

Our Member/ Guests Commit to:

- Maintain a Social Distance of at least TWO METERS/ SIX FEET
- Refrain from touching anything that is not absolutely necessary
- Enjoying a great day by being kind to those they encounter Social Distancing. We ask that everyone PLEASE, PLEASE, practice Social Distancing of at least 2 meters/ 6 FEET from all patrons and staff members. If you require assistance please ask from the appropriate distance.

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WASH YOUR HANDS OFTEN, DON'T TOUCH YOUR FACE, PHYSICAL DISTANCE AT ALL TIMES